**Emergency: Dial 911**

**For Non Emergency:**
- Facilities Operation and Maintenance: (956) 872-2107
- Environmental Health & Safety: (956) 872-3718
- Campus Police: (956) 872-4444

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**SEVERE WEATHER**

**Seek Shelter**
- In office building, go to enclosed, windowless area. Stay away from glass and get on lowest floor possible.
- Take cover under heavy tables or sturdy furniture.
- Crouch down and cover head.
- Avoid elevators.

**BUILDING LOCKDOWN**

**Stay Calm**
- Emergency notification will be issued through STC RAVE ALERT.
- Remain in building, enter a room, lock/barricade door, turn off lights, pull shades shut, separate from others, lay on the floor, place cell phones on vibrate, and call 911.
- Do not leave the building until an “all-clear” is issued.

**FIRE**

**Evacuate**
- Activate the fire alarm.
- Evacuate building per emergency evaluation plan.
- Use stairwells to leave building, do NOT use elevators.
- Call STC Campus Police at (956) 872-4444 and provide the location of the fire.
- Do not re-enter building until authorized by emergency personnel.

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**UTILITY FAILURE**

**Remain Calm**
- Call Facilities Operation and Maintenance at (956) 872-2107 or Campus Police at (956) 872-4444.
- Identify location and failure type.
- Buildings may be evacuated due to utility failure.

**ILLNESS AND INJURY**

**Stay Calm**
- For emergencies, call 911 and STC Campus Police at (956) 872-4444.
- Give your name, describe the nature of the medical problem, and the location of the victim.
- Report employee illness and injury to the Office of Human Resources at (956) 872-4448.
- Report non-employee illness and injury to Campus Police at (956) 872-4444.

**MEDICAL EMERGENCY**

**Be Calm • Be Clear**
- Call 911 and provide emergency, location, situation, condition of victim, and other requested information.
- Obtain Automated External Defibrillator (AED) and follow verbal instructions.
- Ask if any bystanders are trained. If nobody is trained, then administer first aid and CPR/AED as needed.

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**BOMB THREATS**

**Remain Calm**
- Write down as much information from caller such as appearance and location of device.
- Note any accents, gender, and background noise.
- Ask when the bomb is set to explode and what kind of bomb it is.
- Signal a co-worker to call 911.
- Report suspicious packages to 911 or Campus Police at (956) 872-4444.

**ACTIVE SHOOTER**

**Avoid • Deny • Defend**
- Call 911.
- If possible, run and exit building.
- If you cannot run, hide in a sheltered place.
- Lock and barricade door with heavy furniture, turn off the lights, and silence your cell phones.
- If confronted, fight aggressively.

**HAZARDOUS MATERIAL**

**Stay Away**
- Leave the room immediately if the spill is large.
- Activate the fire alarm to evacuate the building.
- Call 911 and provide the following:
  1. Name of Material
  2. Quantity of Material
  3. Time of incident
  4. Location of incident
  5. Number of persons injured or exposed to the material
  6. Details concerning the incident.
- DO NOT allow anyone to enter the building until authorized by emergency personnel.