## HIGH PERFORMANCE TEAMWORK: CONFLICT RESOLUTION

## FREE TRAINING • SEATING IS LIMITED



High Performance Teamwork: Conflict Resolution

## Course Description:

This course is designed to enhance participants' abilities to improve team and organizational performance through the use of productive conflict resolution strategies.

As part of the course, participants will examine lessons in teamwork learned from NASA, Google, and the aviation industry. Participants will walk away with tools they can immediately put to use in the workplace. Topics covered include:

- Productive versus destructive conflict
- Conflict styles and associated behaviors
- Psychological safety in the workplace
- Strategies for managing common conflicts

Date: Tuesday, October 3, 2023 8:30 a.m. – 11:30 a.m.

## Location:

Regional Center for Public Safety Excellence 3901 S. Cage Blvd. Pharr, TX 78577

Instructor:

Jason Childers, PhD Jason.childers@co.jim-wells.tx.us 361-562-1991 (cell)

This course is eligible for 3 hours TCOLE credit (#3039)

Seating is limited! Participants must pre-register through the link or QR code:

https://forms.office.com/r/acxM R7dySn

