

Intended Outcomes

Department: **Counseling Office**

Intended Outcome: 1

Establish the distinct Counseling Department roles, purpose, and intent.

Intended Outcome: 2

Provide district-wide development of quality counseling services.

Intended Outcome: 3

Provide ongoing professional development opportunities for Counseling Office staff.

Intended Outcome: 4

Intended Outcome: 5

Intended Outcome: 6

Intended Outcome: 7

Intended Outcome: 8

Intended Outcome: 9

Intended Outcome: 10

Performance Indicators

Department: Counseling Office

Outcome: 1 Establish the distinct Counseling Department roles, purpose, and intent.

Performance Indicator: A	Meet to discuss and formulate IE Counseling Office mission statement
Performance Standard	Mission statement will be developed.
Actual Outcome	A mission statement has been developed.
Implications for Next Year's Plan	It is not necessary to include this intended outcome in next year's plan.

Performance Indicator: B	Planning will take place in developing present and future counseling services.
Performance Standard	IE Plan will be developed.
Actual Outcome	An IE Plan was developed for the counseling center.
Implications for Next Year's Plan	Delete for next year.

Performance Indicator: C	Distinct budget/account for the Counseling Office.
Performance Standard	Counseling Office will have a separate budget.
Actual Outcome	The counseling and advising budgets are combined.
Implications for Next Year's Plan	We will re-evaluate if this is necessary.

Performance Indicator: D	Counseling Office will have set policies and procedures.
Performance Standard	A "Policies and Procedures" manual will be developed.
Actual Outcome	A Counselor's Manual has been developed
Implications for Next Year's Plan	Delete for next year.

Performance Indicators

Department: Counseling Office

Outcome: 2 District wide development of quality Counseling services.

Performance Indicator:	A	Equitable Counseling services available at all sites
Performance Standard		100%
Actual Outcome		All STCC campuses have at least one full-time counselor.
Implications for Next Year's Plan		Delete for next year.

Performance Indicator:	B	Promote awareness of Counseling Services.
Performance Standard		100%
Actual Outcome		Counseling activities included numerous workshops and class presentations, however, data to determine whether these activities increased student awareness of counseling services.
Implications for Next Year's Plan		The ACT Student Opinion Survey data will be used to determine the increase in the use of college counseling services.

Performance Indicator:	C	Develop and implement a Student Interest Survey.
Performance Standard		100%
Actual Outcome		Not done. More research and collaboration with OIRE is necessary to complete this.
Implications for Next Year's Plan		Will be included in next year's plan.

Performance Indicator:	D	Develop and implement a Counseling Services Comprehensive Evaluation instrument.
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Performance Indicators

Department: Counseling Office

Outcome: 3 Provide ongoing professional development opportunities for Counseling Office staff.

Performance Indicator: A	Membership in Professional Associations for all Counseling Office staff.
Performance Standard	100%
Actual Outcome	Data not available.
Implications for Next Year's Plan	Data sources need to be developed.

Performance Indicator: B	Create a Personal Professional Development plan for each of the Counseling Office counselors.
Performance Standard	100%
Actual Outcome	Completed.
Implications for Next Year's Plan	Deleted for next year.

Performance Indicator: C	
Performance Standard	
Actual Outcome	
Implications for Next Year's Plan	

Performance Indicator: D	
Performance Standard	
Actual Outcome	
Implications for Next Year's Plan	