

Department: Office of Admissions & Records

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98-99 IE Plan Responses to Performance Standards

Outcome	Performance Indicator	Actual Results and Responses to Performance Standard
1	A	84% of students surveyed indicated that were satisfied with OAR services.
	B	88.5% of faculty that responded to the Self-Study Survey were neutral, satisfied, or very satisfied with the service and cooperation received from the Enrollment Management (Admissions) Office.
	C	
	D	
2	A	70% of the THECB CBM reports were submitted, edited, and certified within the appropriate timelines. This performance indicator will be carried over to the 1999-2000 OAR IE plan in order to achieve the goal.
	B	The Accountability Review was conducted and found four areas that required follow-up. The follow-up was completed and accepted by the Accountability Review Sub-committee.
	C	The Self-Study identified three recommendations pertaining to the Office of Admissions. Each of the recommendations have been addressed in the Self-Study follow-up.
	D	
3	A	Adds/Drops after census date declined 68% from Fall 1998 to Fall 1999
	B	84% of respondents indicated satisfaction with the Office of Admissions indicating that they know the OAR policies and procedures.
	C	
	D	
4	A	
	B	
	C	
	D	
5	A	
	B	
	C	
	D	
6	A	
	B	
	C	
	D	
7	A	
	B	
	C	
	D	
8	A	
	B	
	C	
	D	
9	A	
	B	
	C	
	D	
10	A	
	B	
	C	
	D	