

Mid-Biennium Report

Vice President for Student Services & Development

Intended Outcome	Performance Indicator	Year 1 Performance Standard	Standard Met Y/N	Explain if No
1 Student Success	A Students Report Support Needs are Met	75%, overall, of students will be satisfied with the Division of Student Services and Development	N	Still waiting for data from OIRE.
	B Faculty Advisement	20% of students, majoring in academic programs, will be advised by Faculty	Y	
	C Retention	The retention rate will increase by 3% from prior fall term to equal a retention rate of 55%	Y	
	D Graduation rates	Graduation rates will increase by 10% over the 2002-2003 rate	Y	
	E Transfer Articulation Plan	The Transfer Articulation Plan will be updated to outline STCC's strategy for expanding articulation agreements with additional universities and program by program articulation	Y	
	F Participation in Dual Enrollment	The number of participants in dual enrollment will increase by 10% over the preceding year	Y	
	G Return Rate of Stop-outs	The number of returning stop-outs will increase by 15% more than the previous year.	N	Looking at data to determine percentage

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1	Student Success	H Retaining Dual Enrollment Graduates as First Time in College Students.	10% increase in retention of Dual enrollment graduates matriculating as First Time-Full Time students the following Fall proceeding High School Graduation.	Y	
2	Access & Equity	A Access to Services	A member from each department will be available to students at each campus/site.	Y	
		B Access to Electronic Information	Kiosks will be located at 80% of STCC campuses/sites. 15% of student body will utilize Voice, Web, or kiosk platforms.	Y	
		C Access to Services	100% of staff vacancies will be filled.	N	Search committees are in presence.
		D Access to college education	Enrollment targets for each term will be met.	Y	
		E Strategic Enrollment Management	Implement and effectively manage established Enrollment Management Plan for South Texas Community College. Student Enrollment will meet or exceed the established growth targets for Fall, Summer, and Spring.	Y	
3	Community Service	A Department heads will be asked to volunteer their time in community based projects	25% of department heads	Y	

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3	Community Service	B Improved coordination and planning with other VPs and Division Deans	Y	
		C Improved customer service provided to students.	N	Still pending on the information from OIRE
4	Fiscal Responsibility	A Completion of Training	Y	
		B Dramatic enrollment growth funding.	N	Due to budget constraints
		C State Contact Hour Funding	N	Pending, base year will end at the end of Spring semester.
5	Compliance	A Texas Success Initiative (TSI) Program Compliance	Y	
		B Departmental Evaluation Process	Y	
		C Legal and regulatory compliance	Y	

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5 Compliance	D Policy	No incidence of non-compliance with any policy requirements in any student development departments.	Y	
	E Professional Standards	No incidence of non-compliance with NASPA, NASFAA, or ACPA professional standards in any student development departments.	Y	
	F Performance assessment of SS&D administrative staff.	The annual administrative performance assessment for all SS&D administrative staff will be satisfactory or better.	Y	