

Actual Outcomes & Implications

The Partnership for Community, Business and Industry

The Partnership at STC is committed to supporting STC's mission by a) providing customer satisfaction, b) ensuring programmatic and financial compliance, c) managing and supporting economic growth in Starr and Hidalgo Counties, d) operating in a fiscally responsible manner, e) leveraging available resources, f) providing community leadership in workforce development infrastructure initiatives, and by f) empowering the staff to achieve our goals effectively.

Intended Outcome:

- 1 Student Success

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Performance Indicator:

1A Student Satisfaction

Performance Standard:

100% of trainees and students will rate our training and services as satisfactory or very satisfactory by 8/31/05

Was Standard Met? Yes

Actual Outcome:

1. DOL Apprenticeship (5-21700): 100% of trainees that responded to the survey rated our training and services as satisfied or very satisfied No activity on FY'05. Closed on 12/31/04. Here for reported purposes only.
2. DOL Pre-Apprenticeship (5-21715): 100% of trainees that responded to the survey rated our training and services as satisfied or very satisfied-No Activity. Closed on 8/31/04. Here for reporting purposes only.
3. Self Sufficiency #5 (5-20060): 100% of trainees that responded to the survey rated our training and services as satisfied or very satisfied. No Activity. Closed on 8/31/04. Here for reporting purposes only.
4. Self Sufficiency #6/Merkafone (5-20661): 100% of trainees that responded to the survey rated our training and services as satisfied or very satisfied (3.91%).
5. City #7 (5-23304): 100% of trainees that responded to the survey rated our training and services as satisfied or very satisfied (3.77%).
6. Customized Training (5-20550): 100% of trainees that responded to the survey rated our training and services as satisfied or very satisfied (3.51%).
7. 21st Century (5-21670): 100% of trainees that responded to the survey rated our training and services as satisfied or very satisfied (%). N/A.
8. WIA Youth Mid-Valley (5-20370): 100% of trainees that responded to the survey rated out training and services as satisfied or very satisfied (3.44%).
9. City #8 (5-23305): 100% of trainees that responded to the survey rated our training and services as satisfied or very satisfied (3.65%).
10. THEA/VIDA (5-2400): 100% of trainees that responded to the survey rated our training and services as satisfied or very satisfied. No activity on FY '05. Closed on 9/30/04. Here for reporting purposes only.
11. Skills #12 (5-22049): 100% of trainees that responded to the survey rated our training and services as satisfied or very satisfied (%). N/A.
12. Skills #11 (5-22048): 100% of trainees that responded to the survey rated our training and services as satisfied or very satisfied (3.48%).
13. Promotores (5-22300): 100% of trainees that responded to the survey rated our training and services as satisfied or very satisfied (3.98%)
14. H1B DOL (5-21801): 100% of trainees that responded to the survey rated our training and services as satisfied or very satisfied (3.74%)
15. High Growth (5-21802): 100% of trainees that responded to the survey rated our training and services as satisfied or very satisfied (3.73%).
16. WIA Youth Starr & Hidalgo (5-20353): 100% of trainees that responded to the survey rated our training and services as satisfied or very satisfied (3.72%)
17. Leadership Academy (5-20502): 100% of trainees that responded to the survey rated our training as satisfied or very satisfied (3.77%).
18. Leadership Academy (5-20503): 100% of trainees that responded to the survey rated our training and services as satisfied or very satisfied (3.48%).
19. Milagros (5-21550): 100% of trainees that responded to the survey rated our training and services as satisfied or very satisfied . Surveyed through Academic.
20. DOL Health (5-21705): 100% of trainees that responded to the survey rated our training and services as satisfied or very satisfied . No activity. Closed on 12/31/04. Here for reporting purposes only.
21. THEA #2/VIDA (5-24010): 100% of trainees that responded to the survey rated our training and services as satisfied or very satisfied (%). N/A.

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22. THEA VIDA BSA (5-20851): 100% of trainees that responded to the survey rated our training and services as satisfied or very satisfied (3.66%).

23. Continuing Education: 100% of trainees that responded to the survey rated our training and services as satisfied or very satisfied (3.74%)

24. Basic Computer Training (): 100% of trainees that responded to the survey rated our training and services as satisfied or very satisfied (%). N/A.

Improvements:

Provide staff development on new policies and regulations to increase knowledge that will improve customer service.

Performance Indicator:

1B Employer Satisfaction

Performance Standard:

Employers will rate our training and services as satisfactory or very satisfactory by 8/31/05

Was Standard Met? Yes

Actual Outcome:

Employers that responded to the survey rated our training and services as satisfied (3.4%)

No. of employers surveyed = 83

No. of employers responding so far = 20

Improvements:

Provide information on new local, state, and federal regulations that create challenges in the delivery of training services.

Performance Indicator:

1C Third Party Satisfaction Level (Employment agencies, Training agencies, Economic Development Corporations)

Performance Standard:

External entities will rate our training and services as satisfactory or very satisfactory by 8/31/05.

Was Standard Met? Yes

Actual Outcome:

Third Party's that responded to the survey rated our training and services as very satisfied (3.31%).

No. of employers surveyed = 4

No. of employers responding so far = 1

Improvements:

Provide information on new local, state and federal regulations that create challenges in partner relationships and delivery of training services.

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Performance Indicator:

1D Increased Level of Participation with Community Leaders in Hidalgo and Starr Counties

Performance Standard:

Meet quarterly through 8/31/05 with (1) Regional Border Community College Committee (Governor's Discretionary Project), (2) Texas Border Infrastructure Coalition, (3) Hidalgo and Starr County Economic Development Corporations, (4) Starr County Community Partnership Committee, (5) Partnership Employer Consortium Committee pursuant to grants.

Was Standard Met? Yes

Actual Outcome:

(1) Regional Community College Apprenticeship Training Alliance (Governor's Discretionary Project/H1-B): Meetings were held on the following dates:

October 12, 2004 and December 7, 2004

(2) Texas Border Infrastructure Coalition.

TBIC met on the following dates:

October 8, 2005; November no meeting; December 13-15, 2004 TBIC conference; January & February no meetings; March 31, 2005; April no meeting; May 11, 2005; June 30, 2005; July & August no meetings.

(3) Hidalgo and Starr County Economic Development Corporations.

EDC's met on the following dates:

Met on January 20, 2005; April 15, 2005 and June 1, 2005

(4) Starr County Community Partnership Committee Meetings were held on the following dates:

Committee has resolved.

(5) Partnership Employer Consortium Committee pursuant to grants.

PECC met on the following dates:

STMA met on the following dates:

September 28, 2004; October 26, 2004; November & December no meetings; January 2, 2005; February 21, 2005; March 22, 2005; April 26, 2005; May 24, 2005; June & July no meetings; August 23, 2005.

(6) Pharr Development Corporation Board met on the following dates:

September 11, 2004 (Board Retreat);
October 21, 2004; November 18, 2004;
December 16, 2004; January 20, 2005;
February 17, 2005; March 17, 2005;
April 21, 2005; May 19, 2005; June 23,
2005; July 21, 2005 and August 18,
2005.

(7) ALA Workforce Committee Meetings met on the following dates:

September 14, 2004, thereafter
committee has not met.

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Improvements:

Continue forging partnerships and alliances with agencies to effect positive regional economic changes.

Intended Outcome:

2 Access & Equity

Performance Indicator:

2A Access to Funding

Performance Standard:

Funding from agencies will increase by 1% over 03/04 by 8/31/05.

Was Standard Met? Yes

Actual Outcome:

Total Moneys of Active Grants Received to Date: \$22,400,827

Total Moneys of New Grants Received on FY '04-'05: \$4,076,504.05

Improvements:

Apply for funding from nontraditional workforce resources such as TEA and US Dept. of Education

Performance Indicator:

2B Access to Learning Opportunities

Performance Standard:

Increase the number of trainees and students served by 1% from 03/04 by 8/31/05.

Was Standard Met? Yes

Actual Outcome:

Total trainees served in 04/05: 4,278

Improvements:

Develop new programs such as the Alternative Teacher Certification Program, Community Health Worker, and district-wide Kids college.

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Performance Indicator:

2C Bridging to Credit Divisions

Performance Standard:

1) Develop at least one program that will bridge into a credit program. 2) Track the number of students progressing from the Partnership to regular credit enrollment.

Was Standard Met? Yes

Actual Outcome:

(1) Additional developed program that bridged into a credit program:

- (a) WIA Youth-----300
academic hours
- (b) Milagros Online WebCT '05
108 CNE's
Milagros Workshops
4.4 CNE's. 3.7 CEU's
- (c) Apprentice High Schools
4,842.73 academic hours

(2) (a) WIA Youth-----49 students

(b) Milagros (WebCT) -----32 students

Milagros (Workshops)-37 students

(c) Apprentice High Schools-24 students

Improvements:

Senior high school dual enrollment students shall graduate and complete the STC Precision Manufacturing Certificate.

Intended Outcome:

3 Community Service

Performance Indicator:

3A Employers

Performance Standard:

Increase the number of employers served by 1% from 03/04 by 8/31/05

Was Standard Met? Yes

Actual Outcome:

Companies served in 04/05: 63

Improvements:

Partner with WorkFORCE Solutions, STMA and local EDC's to attract new companies to the district.

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Performance Indicator:

3B US Department of Labor Demonstration Project

Performance Standard:

Complete a US Department of Labor 3-year Demonstration Project to establish a South Texas Border Skills Training Center

Was Standard Met? Yes

Actual Outcome:

DOL H-1B; Met project standards

Improvements:

Secure and implement 2 year continuation-grant, US DOL High Growth Funding.

Performance Indicator:

3C Apprenticeship Marketing Program

Performance Standard:

Implement a Marketing Program for the STC/STMA Apprenticeship Projects

Was Standard Met? Yes

Actual Outcome:

Conducted continuously with South Texas Manufacturing Association

Improvements:

STMA contracted for employer and apprentice recruitment.

Performance Indicator:

3D Business Conferences and Seminars

Performance Standard:

Organize 1 major conference and 3 seminars by 8/31/05 ensuring fiscal responsibility (revenues matching expenditures)

Was Standard Met? No

Actual Outcome:

One (1) Jewelry Class Seminar was done by Elizabeth Hernandez

Improvements:

Planning additional seminars in new fiscal year in Partnership with Chamber of Commerce and McAllen Economic Development Corporation.

Intended Outcome:

4 Fiscal Responsibility

Actual Outcomes & Implications

Performance Indicator:

4A Contact Hour Funding

Performance Standard:

70% of the workforce training hours will meet WECM standards by 8/31/05

Was Standard Met? No

Actual Outcome:

51.9% of courses met WECM standards

Improvements:

Will work towards conducting more in-house training and change formula to reflect percentage of WECM eligible courses vs. the current method reflecting a percentage of all contact hours.

Intended Outcome:

5 Compliance

Actual Outcomes & Implications

Performance Indicator:

5A Grant Compliance

Performance Standard:

- 1) 100% compliance with programmatic benchmarks by the end of each project

Was Standard Met? Yes

Actual Outcome:

1. DOL Apprenticeship (5-21700): Completed 12/31/04
 - a. 101% trainees trained
 - b. 100% training hours completed
2. DOL Pre-Apprenticeship (5-21715): Completed 8/31/04
 - a. 186% trainees trained
 - b. 233% training hours completed
3. Self Sufficiency V (5-20060): Completed 8/31/04
 - a. 108% trainees trained
 - b. 91.7% training hours completed
4. Self Sufficiency VI (5-20661): To be completed 12/31/05
5. City #7 (5-23304): Completed 9/30/04
 - a. 240% trainees trained
 - b. 20% training hours completed
6. Customized Training (5-20550): To be completed 12/31/05
7. 21st Century (5-21670): Completed 8/31/05
 - a. 20% trainees trained
 - b. 5.62% training hours completed
8. WIA Mid-Valley (5-20370): To be completed 12/19/05
9. City #8 (5-23305): To be completed 9/30/05
10. THEA-VIDA (5-24000): Completed 9/30/04
 - a. 93% trainees trained
 - b. Not a requirement
11. Skills #12 (5-22049): To be completed 1/31/06
12. Skills #11 (5-22048): Completed 4/30/05
 - a. 99.3% trainees trained
 - b. 99.95% training hours completed
13. Promotores (5-22300): To be completed 11/30/05
14. H-1B (5-21801): Completed 4/30/05
 - a. 102% trainees trained
 - b. 100% training hours completed
15. High Growth (5-21802): To be completed 12/31/06
16. WIA Youth & Starr Program (5-20353): Completed 6/30/05
 - a. 89% trainees trained

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- b. 108.58% training hours completed
- 17. Leadership Academy (5-20502): Completed 6/30/05
 - a. 99% trainees trained
 - b. Completion of training hours was not a requirement under this grant.
- 18. Leadership Academy (5-20503): To be completed 6/30/06
- 19. Milagros (5-21550): Completed 8/31/05
 - a. Trained trainees was not a requirement under this grant.
 - b. Completion of training hours was not a requirement under this grant.
- 20. DOL Health (5-21705): Completed 12/31/04
 - a. 187% trainees trained
 - b. Completion of training hours was not a requirement under this grant.
- 21. THEA VIDA #2 (5-24010): Completed 12/31/04
 - a. 133% trainees trained
 - b. Completion of training hours was not a requirement under this grant.
- 22. THEA VIDA BSA (5-20851): To be completed 1/31/06
- 23. Basic Computer Training: To be completed 9/30/05

Improvements:

Work closely with funding agencies to plan for fully attainable benchmarks in future projects.

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Performance Indicator:

5A1

Performance Standard:

2) Meet an 85% 90-day retention rate through the Skills Development Fund grants (major funding stream)

Was Standard Met? Yes

Actual Outcome:

1. DOL Apprenticeship (5-21700): Completed 12/31/04
 - a. Student retention was not a requirement under this grant.
2. DOL Pre-Apprenticeship (5-21715): Completed 8/31/04
 - a. Student retention was not a requirement under this grant.
3. Self Sufficiency V (5-20060): Completed 8/31/04
 - a. 98% trainees retained
4. Self Sufficiency VI (5-20661): To be completed 12/31/05
5. City #7 (5-23304): Completed 9/30/04
 - a. Student retention was not a requirement under this grant.
6. Customized Training (5-20550): To be completed 12/31/05
7. 21st Century (5-21670): Completed 8/31/05
 - a. Student retention was not a requirement under this grant.
8. WIA Mid-Valley (5-20370): To be completed 12/19/05
9. City #8 (5-23005): To be completed 9/30/05
10. THEA-VIDA (5-24000): Completed 9/30/04
 - a. Student retention was not a requirement under this grant.
11. Skills #12 (5-22049): To be completed 1/31/06
12. Skills #11 (5-22048): Completed 4/30/05
 - a. 99.95% trainees retained
13. Promotores (5-22300): To be completed 11/30/05
14. H-1B (5-21801): Completed 4/30/05
 - a. Student retention was not a requirement under this grant.
15. High Growth (5-21802): To be completed 12/31/06
16. WIA Youth Starr & Hidalgo (5-20353): Completed 6/31/05
 - a. Retention of trainees is not a requirement under this grant.
17. Leadership Academy (5-20502):

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- Completed 6/30/05
- a. Student retention was not a requirement under this grant.
18. Leadership Academy (5-20503): To be completed 6/30/06
19. Milagros (5-21550): Completed 8/31/05
- a. Student retention was not a requirement under this grant.
20. DOL Health (5-21705): Completed 12/31/04
- a. Student retention was not a requirement under this grant.
21. THEA VIDA #2 (5-24010): Completed 12/31/04
- a. Student retention was not a requirement under this grant.
22. THEA VIDA BSA (5-20851): To be completed 1/31/06
23. Basic Computer Training: To be completed 9/30/05

Improvements:

Evaluate each respective project to share best practices across all programs.

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Performance Indicator:

5B Financial Compliance

Performance Standard:

100% compliance with financial benchmarks by the end of each project

Was Standard Met? Yes**Actual Outcome:**

1. DOL Apprenticeship (5-21700):
Completed 12/31/04
 - a. 99.45% of budget spent
2. DOL Pre-Apprenticeship (5-21715):
Completed 8/31/04
 - a. 83.09% of budget spent
3. Self Sufficiency V (5-20060): Completed 8/31/04
 - a. 95% of budget spent
4. Self Sufficiency VI (5-20661): To be completed 12/31/05
5. City #7 (5-23304): Completed 9/30/04
 - a. 90% of budget spent
6. Customized Training (5-20550): To be completed 12/31/05
7. 21st Century (5-21670): Completed 8/31/05
 - a. 18% of budget spent
8. WIA Mid-Valley (5-20370): To be completed 12/19/05
9. City #8 (5-23305): To be completed 9/30/05
10. THEA-VIDA (5-24000): Completed 9/30/04
 - a. 85.52% of budget spent
11. Skills #12 (5-22049): To be completed 1/31/06
12. Skills #11 (5-22048): Completed 4/30/05
 - a. 99.26% of budget spent
13. Promotores (5-22300): To be completed 11/30/05
14. H-1B (5-21801): Completed 4/30/05
 - a. 93% of budget spent
15. High Growth (5-21802): To be completed 12/31/06
16. WIA Youth & Starr Program (5-20353):
Completed 7/31/05
 - a. 99% of budget spent
17. Leadership Academy (5-20502):
Completed 6/30/05
 - a. 99.9% of budget spent
18. Leadership Academy (5-20503): To be completed 6/30/06
19. Milagros (5-21550): Completed 8/31/05
 - a. 96.79% of budget spent
20. DOL Health (5-21705): Completed 12/31/04

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a. 92% of budget spent
21. THEA VIDA #2 (5-24010): Completed
12/31/04

a. 93% of budget spent
22. THEA VIDA BSA (5-20851): To be
completed 1/31/06

23. Basic Computer Training: To be
completed 9/30/05

Improvements:

Continue training of staff to secure 100% compliance with changing funding requirements.

Performance Indicator:

5C Revenue Matching Expenditures

Performance Standard:

100% of expenditures will be matched by revenue by 8/31/05

Was Standard Met? Yes

Actual Outcome:

124.84% of expenses have matched revenues for fiscal year 04-05.

Improvements:

Continue best practices to ensure revenues over expenses and expand revenue generating services.

Performance Indicator:

5D State Laws and Regulations

Performance Standard:

100% compliance with all State Laws & Regulations.

Was Standard Met? Yes

Actual Outcome:

100% of State Laws and Regulations have been met.

Improvements:

Continue training of staff to ensure 100% compliance with changing funding requirements.

Performance Indicator:

5E Federal Laws and Regulations

Performance Standard:

100% compliance with all Federal Laws and Regulations

Was Standard Met? Yes

Actual Outcome:

100% of Federal Laws and Regulations have been met.

Improvements:

Continue training of staff to ensure 100% compliance with changing funding requirements.

Actual Outcomes & Implications

Performance Indicator:

5F STCC Policies and Procedures

Performance Standard:

100% compliance with all STC Policies and Procedures

Was Standard Met? Yes

Actual Outcome:

100% of STCC's Policies and Procedures have been met.

Improvements:

Continue staff development to ensure 100% compliance.