

Actual Outcomes & Implications

Library Services

Library Services supports the education mission of the College by providing access to information resources and instruction in information-seeking skills to the people of Hidalgo and Starr Counties.

Intended Outcome:

1 Student Success

Performance Indicator:

1A Library utilization.

Performance Standard:

The percent increase in circulation and user headcounts will equal or exceed the percent increase in total student headcount per semester over 2004-2005.

Was Standard Met? No

Actual Outcome:

Student Headcount

Fall 2002: 13,695

Fall 2003: 15,334 (+9.8%)

Fall 2004: 17,138 (+11.8%)

Two year change: +25.1%

Library User Counts (total for academic year)

2002-03: 493,432

2003-04: 462,888 (-6.19%)

2004-05: 541,864 (+17.06%)

Two year change: +9.8%

Library Circulation Counts (total for academic year)

2002-03: 38,135

2003-04: 39,639 (+3.9%)

2004-05: 43,518 (+9.8%)

Two year change: +14.1%

Improvements:

At this time it is difficult to truly assess where improvements can be made. Four of the five campus libraries opened new facilities at the end of the period. The Pecan library opened an expanded facility in the middle of the period and saw a 90% increase in user headcount the following year.

Intended Outcome:

2 Access & Equity

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Performance Indicator:

2A Access to learning resources

Performance Standard:

Association of College and Research Libraries (ACRL) guidelines for Community College holdings: ACLR minimum standard holdings for 7000-8999 FTE students is 95,000 volumes, 850 serials, 1600 videos and films and 12,000 other items including microforms, cartographic, graphic, audio, and machine readable materials. 109,450 total items.

Was Standard Met? Yes

Actual Outcome:

At the end of the 2004-5 academic year the library held over 105,000 print volumes and 7,300 audio-visual items, subscribed to 450 print periodicals and over a dozen online databases which include the full-text of several thousand periodicals.

Improvements:

The number of print volumes held by the library has increased over the last three years.

Number of items held at the beginning of the Academic year;

1 September 2002: 85,549

1 September 2003: 95,038

1 September 2004: 97,524

1 September 2005: 106,956

Library Services has and will continue to develop the collection in consultation with the faculty and the community.

Performance Indicator:

2B Access to Learning Resources.

Performance Standard:

ACRL guidelines for community college facilities: The learning resources program should provide adequate space for housing collections in a variety of formats, for study and research, for public service activities, for staff workrooms and offices and for basic production.

Was Standard Met? Yes

Actual Outcome:

Over the period, Library Services moved into 4 new campus libraries and a new expansion for a fifth library.

The new facilities combined total over 110,000 sq-ft with shelving capacity for over 150,000 volumes and 85 computer workstations.

Improvements:

As part of the college wide bond construction program new libraries were built on four of the campuses. A major expansion of the fifth campus library more than doubled its size. The new construction increased the size of library facilities from a combined 40,000 sq-ft to over 110,000 sq-ft.

Library Services continues to review the use of the new facilities to evaluate the best use of the new space

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Performance Indicator:

2C Access to learning resources.

Performance Standard:

ACLR staffing guidelines for community colleges: Sufficient and qualified professional and support staff should be available to implement the services for which the program is responsible.

Was Standard Met? Yes

Actual Outcome:

The library employs one (1) Library Director, six (6) Professional Librarians, five (5) Specialists, and 20 full-time Library Technicians in addition to over thirty (30) part-time clerks.

Improvements:

The number of full-time library staff has increased over the last three years.

Full time staff by year:

2002: 21

2003: 25

2004: 30

2005: 37

Three new professional librarians have been added to the staff in the last year.

Four additional librarian positions remain to be filled.

Performance Indicator:

2D Access and to learning resources

Performance Standard:

Online access to library holdings will improve by full implementation of catalog authority records.

Was Standard Met? No

Actual Outcome:

A full-time cataloging librarian was not hired until close to the end of the period. The cataloging librarian is responsible for the catalogs authority control.

Improvements:

The cataloging librarian is reviewing the current authority records and will make a recommendation on how to improve them.

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Performance Indicator:

2E Access to learning resources

Performance Standard:

Percent increase in circulation of periodical back issues will be equal or exceed percent increase in total student headcount.

Was Standard Met? Yes

Actual Outcome:

Student Headcount

Fall 2002: 13,695

Fall 2003: 15,334 (+9.8%)

Fall 2004: 17,138 (+11.8%)

Two year change: +25.1%

Database Usage (total sessions for academic year, EBSCO databases)

2002-03: 18,889

2003-04: 32,102 (+70%)

2004-05: 55,001 (+71%)

Total change: +191%

Improvements:

Library Services staff assists students in using the periodical databases in the library. Library services also works with instructors to provide instruction to the students during class periods. The College Success program has built a library skills component into their course curriculum.

Intended Outcome:

3 Community Service

Performance Indicator:

3A Community input for library planning

Performance Standard:

Community access to and utilization of LRC resources will increase over 2002-2003

Was Standard Met? Yes

Actual Outcome:

Community User Circulation Counts (total for academic year)

2002-03: 123

2003-04: 183 (+48.8%)

2004-05: 293 (+60.1%)

Two year change: +138.2%

Improvements:

Library Services has done minimal advertising and promotion of the community user program through the local media.

A library advisory committee, composed of college faculty and community members, meets several times a year to advise Library Services.

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Intended Outcome:

4 Fiscal Responsibility

Performance Indicator:

4A Printing Costs

Performance Standard:

Maintain printing costs within 5 % of previous year.

Was Standard Met? No

Actual Outcome:

Library Print Jobs (total for academic year)

2002-03: 360,132

2003-04: 393,084 (+9.1%)

2004-05: 688,812 (+75.0%)

Improvements:

Library Services will reevaluate this indicator as a measure of the intended outcome. It does not account for increasing enrollment and is contrary to Library Services' goal of increasing library use.

Performance Indicator:

4B Grant Funding

Performance Standard:

Funds obtained through grants will increase over 2000-2001. (Benchmark)

Was Standard Met? No

Actual Outcome:

The library has received no grant funding over the period.

Improvements:

Library Services will continue to seek out funding opportunities.
