

## Mid-Biennium Report

### Technology Resources

Intended Outcome	Performance Indicator	Year 1 Performance Standard	Standard Met Y/N	Explain if No
1 Student Success	A Voice and data capabilities	Complete plan for a comprehensive strategy to incorporate voice and data in the new construction projects by the end of AY 2005.	Y	
	B Wireless LAN	Development of LAN Implementation plan	Y	
	C Replacement of Obsolete Equipment	Decrease the number of obsolete equipment by 15% per year.	Y	
2 Access & Equity	A Equitable services for all campuses	Completion of network assessment for all campuses by end of AY 2004	Y	
	B Network Access	Format plan to increase access to network resources via a secure VPN	Y	
3 Community Service	A Common Computing Environment	Common standard workstation computing environment.	Y	
	B Improvement of Web Services	Begin redesign of the main website	Y	
	C Improvement of Web Services	Research of internal information web portal	Y	
4 Fiscal Responsibility	A Management of IT Resources	Implementation of Network Management Tools for Infrastructure and Security updates	Y	

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5	Compliance	A	Quality of IT projects in new construction	No reported instances of non-compliance to network standards, design guidelines, policies and general safety best practices in all new construction projects.	Y	
		B	Network documentation and monitoring standard	Network documentation and monitoring standard in place by end of biennium	Y	
		C	Server Security	Completion of planning for DMZ for public facing web servers	Y	
		D	Identity Management	Integration of disparate computing systems	Y	
		E	Identity Management	Implementation of Formal Directory Structure	Y	
		F	Identity Management	Decentralization of User Account Management	Y	