

Actual Outcomes & Implications

Starr County Campus

The Starr County Campus will ensure quality educational opportunities by providing visionary leadership, improved external partnerships, and exceptional support.

Intended Outcome:

01 Access & Equity at Starr County Campus

Performance Indicator:

01A Scheduling

Performance Standard:

80% of the respondents at the Starr County Campus indicate they are satisfied with their schedule.

Actual Outcome:

53 % of the respondents at the Starr County Campus indicated they are satisfied with their schedule.

Note: 14.3% of the respondents indicated a neutral rating.

Implication for Next Year:

The counselor and advisor will randomly ask students if they have concerns about the schedule. The concerns will be reviewed/evaluated and specific course of action, if any needed, will be taken

Performance Indicator:

01B Student Services

Performance Standard:

80% of the respondents at the Starr County Campus indicate they are satisfied with financial aid services

Actual Outcome:

90% of the respondents at the Starr County Campus indicated they are satisfied with their financial aid services.

Implication for Next Year:

Hold pre-registration financial aid information sessions.

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Performance Indicator:

01C Student Activities

Performance Standard:

80% of the respondents at the Starr County Campus indicate they are satisfied with the student activities available.

Actual Outcome:

73.4% (table 40) of the respondents at the Starr County Campus indicate they are satisfied with student activities. Note: 23.7% of the respondents indicate a neutral rating.

Implication for Next Year:

Request assignment of a full-time student activities person.

Performance Indicator:

01D Counseling/Advising

Performance Standard:

80% of the respondents at the Starr County Campus indicate they are satisfied with Counseling/Advising services available.

Actual Outcome:

76% (table 43) of the respondents at the Starr County Campus indicate they are satisfied with Counseling/Advising services. Note: 18.5% of the respondents indicate a neutral rating.

Implication for Next Year:

Performance Indicator:

01E Admission Services

Performance Standard:

80% of the respondents at the Starr County Campus indicate they are satisfied with admission services available.

Actual Outcome:

76.2% of the respondents at the Starr County Campus indicate they are satisfied with admission services. Note: 19% of the respondents indicate a neutral rating.

Implication for Next Year:

Site Coordinator will continue to monitor the satisfaction with the admission services at the Starr County Campus to reach the 80% level.

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Performance Indicator:

01F Library Services

Performance Standard:

80% of the respondents at the Starr County Campus indicate they are satisfied with the library services available there.

Actual Outcome:

87.1 (table 71) of the respondents at the Starr County Campus indicate they are satisfied with library services.

Implication for Next Year:

Site Coordinator will continue to monitor student satisfaction with the library services and maintain an 85% satisfaction level.
